Ernesto Gonzalez
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Education

High school diploma

Employment Experience

AT&T, Saint Petersburg, FL December 2020- present
Sales Associate

- Learned different sales techniques to be able to sell not only cellphones but more mobility services such as direct TV stream.
- Helped setup accounts for small businesses and other corporate offices.
- I was able to build rapport with customers and have them return to me for future work.

Metro by T-Mobile, Palmetto, FL March 2018- December 2020
Sales Associate

- Utilized customer service skills to sell phones and accessories.
- Held responsibility of opening and closing store and using POS system.
- Utilized problem-solving skills when assisting unhappy customers.

Billabong, Ellenton, FL September 2017- March 2018
Sales Associate

- Assisted customers with finding the right product and merchandise.
- Assisted in restocking the store and placing displays.

Smoothie King, Bradenton, FL March 2017- September 2017
Team Crew and Team Lead

- Held the responsibility to take orders through drive-thru and the front counter.
- Utilized customer service skills to sell product on top of their order.
- Eventually gained experience to work as Team Lead and managed team crew and trained new employees.

Special Skills

- Bilingual in English and Spanish.